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## Park Plaza FAQs

### **My parents are not ready for assisted living; they still have vitality. But I need peace of mind that someone can be there when I cannot. What does Park Plaza offer?**

At Park Plaza, residents gain everything and lose nothing.

Park Plaza is independent, rental living with onsite assistance, physical therapies and medical care as-needed. On-site health care agency staff can be hired on an as-needed basis, or for scheduled medical needs. They provide morning and night time assistance, physical, occupational and speech therapy, podiatry, dental, and more.

Our residents can choose a few hours of assistance per day or week -- or none at all.

In addition, our residents stay active in current interests and discover so many more. We offer unlimited programming access 365 days a year: on-site cultural programs, engaging activities, interesting outings, and casual activities with friendly neighbors.

### **How do we make arrangements for my parents to get to a doctor's appointment or to go shopping?**

Park Plaza offers complimentary chauffeured transportation for medical visits, shopping, and activities within a three-mile radius, five-days a week. The drivers are our own staff, so there is no need for driving requests far in advance. Residents simply sign-up on-site.

### **The new building renovations look very high-end. Is Park Plaza affordable?**

Park Plaza is affordable luxury. Because we are operated by Northwest Home for Aged, a nonprofit 501c3 since 1943, our organization is blessed with a legacy of generous philanthropic giving. We are proud to be able to provide unmatched accommodations and services for our Jewish senior residents. Our rental fees have remained the same since 2007.

### **I want to take advantage of your on-site dining, but my parents are picky. What do you offer?**

Our dining offerings are not what you'd expect at a typical retirement community. Park Plaza is proud to offer culinary delights from the top Kosher caterer in Chicago. Our chefs insist on only the finest ingredients. Residents can enjoy favorites [crisp and colorful salads, fresh vegetables, and premium meats, including: prime rib, veal, lamb chops, steaks, brisket, and salmon]. We offer meals every day of the week. In addition, specialty meals are prepared onsite for all celebratory Jewish and U.S. holidays.

### **I need to know that my parents are safe. What does Park Plaza do to ensure their security?**

Take comfort in knowing your loved ones are safe and secure. Our security desk is monitored 24/7/365. We boast fully accredited on-site assistance and medical care when needed and for emergencies. Our resident's families enjoy peace of mind knowing their loved ones are living independently but also have access to immediate assistance when needed.